

Online Resources for the Inclusion of People with Disabilities

Disability Etiquette

- Trainings from the National Service Resources Online Training site (e-mail and name required to create login, all trainings are free)
 - [Communicating with People with Disabilities](#)
 - [Effective communication, alternative formats and web accessibility](#)
- From the National Service and Inclusion Project (www.serviceandinclusion.org)
 - [General Tips for Disability Etiquette](#)
 - [Watch Your Language](#)
- US Department of Labor Office of Disability Employment Policy
 - [Communicating With and About Individuals with Disabilities](#)
- Work without Limits of Massachusetts
 - [Disability Etiquette for Businesses](#)

Recruitment of Individuals with Disabilities

- Trainings from the National Service Resources Online Training site (e-mail and name required to create login, all trainings are free)
 - [Inclusive Outreach and Recruitment](#)
- US Department of Labor Office of Disability Employment Policy
 - [Recruiting Individuals with Disabilities](#)

Providing Accommodations

- [Job Accommodation Network](#) (JAN)
 - JAN [Accommodations Webinar Series](#) (archived and new)
- US Department of Labor Office of Disability Employment Policy
 - [The Job Accommodation Process: Steps to Collaborative Solutions](#)

Legislation and Access

- Trainings from the National Service Resources Online Training site (e-mail and name required to create login, all trainings are free)
 - [Understanding Disability Legislation for National Service Programs](#)
 - [Physical and Programmatic Access](#)
- Americans with Disabilities Act
 - [Americans with Disabilities Act Basic Building Blocks Course](#)