



Family Engagement Programs

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Division of Child Support Enforcement

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Commonwealth of Virginia
Department of Social Services

Child Support Facts

- Child Support Program established in 1975
- Division of Child Support (DCSE)
 - 20 District Offices Statewide
 - Collections of \$664 million in State Fiscal Year 2014
 - Approximately 309,000 cases
 - Over 222,000 cases “Delinquent”



Family Engagement Programs

- Engage Families in SUCCESS!
- Assist non-custodial parents by addressing barriers and connecting participants with community resources and partners





- Workforce Re-entry
- Family Re-integration
- Enhance Parenting Skills
- Reduce Cases with Large Arrears
- Right Size Orders
- Decrease Court Petitions
- Lower Rate of Recidivism

ROLE OF DCSE: Facilitate Financial and Family Support

Family Engagement Programs

- **Intensive Case Monitoring Program**
- **Administrative Intensive Case Monitoring**
 - Parents Striving for Success (PASS)
 - Family Strong Re-Entry Program



Intensive Case Monitoring Program (ICMP)

- Provides an alternative to incarceration
- Close monitoring to overcome barriers
- Referrals to community supports



Intensive Case Monitoring Program

Placement is the Decision of the Judge

Good candidates:

- Barriers- employment, education, vocational training, and/or mental health issues
- Previous incarceration for non-payment of support and not able to pay purge
- Previous incarceration and was able to pay purge but now has exhausted resources to obtain funds
- Historically needs more than average administrative time and assistance



Parents Striving for Success (PASS)



- Administrative program
- More intense one on one contact with case manager
- Referrals to community resources instead of additional enforcement actions

PASS- Targeted Participants

Newly obligated or facing enforcement action for failure to pay support

Unemployed or underemployed with barriers

- Examples:
 - Limited education/skills
 - Transient living arrangements
 - Substance issues
 - Limited connection with children
 - Poor parenting/co-parenting skills
 - Strained relationship with one parent



Family Strong Re-entry Program (FSRP)

- Administrative Program
- Assists non-custodial parents facing barriers due to incarceration or prior criminal convictions



Family Engagement Case Managers

- One on one contact to overcome barriers
- Referral to community partners/resources
- Assist with finding stable employment
- Ensure orders established on ability to pay (Right-size)
- Assist with positive reintegration into children's lives
- Assist with positive reintegration into society



DCSE does not take enforcement actions when a participant is complying with a Family Engagement Program.



DCSE may reinstate the driver's licenses for non-custodial parents who are actively participating in Family Engagement Programs.

Community Partners

- Department of Corrections
- Local Departments of Social Services
- Probation and Parole
- Department of Aging and Rehabilitative Services
- Fatherhood/Co-Parenting Programs
- Employment Services, including Virginia Employment Commission
- Other Community Partners



Access and Visitation Program

- Funded by grant from Office of Child Support Enforcement (OCSE)
- Services
 - Parent Education
 - Mediation
 - Development of Parenting Plans
 - Counseling



Questions and Answers

